



PAWS ON POST KENNELS BOARDING/DAYCARE AGREEMENT

I attest that I am a military issued photo identification card holder and therefore am eligible to board my pet at the DFMWR Paws on Post Kennels.

Please Initial _____

Paws on Post facility hours are Monday-Friday 0700-1800, Saturday 0700-1300, Sunday and Federal Holidays CLOSED.

Please Initial _____

I understand that in order to make a reservation, I need to pay a 50% deposit.

Please Initial _____

Pick up Hours are 0730-1100 and Drop off Hours 1330-1700 Mon-Fri, and 0700-1230 Sat. (boarding only).

Please Initial _____

I understand that I must pay the total balance of the boarding bill upon drop-off of my pet(s). If I make changes to my pet's stay within 7 days of the start of the reservation, or during my pet's stay, I understand that I am still financially responsible for the total nights requested. Individuals on orders can make changes or cancellations at any time and will not incur a penalty.

Please Initial _____

I understand that, with my consent, Kennel personnel may assist in loading or unloading my pet(s), but that I must be able bodied, or provide able bodied assistance, to load and unload the animals as needed.

Please Initial _____

I understand that if my pet(s) become aggressive towards Kennel staff at any time staff will contact the alternate point of contact to have the pet(s) picked up immediately and owner will be notified.

Please Initial _____

I acknowledge that the Kennels will fully refund payments if I cancel my reservation at least 7 days prior to the scheduled drop off date. Payments for reservations cancelled within 7 days will be forfeited. I understand that all refunds must be issued in the same manner of payment that they were accepted. **Cash may be refunded only on the day it is received.** I understand that failure due to "no show" does not constitute justification for a refund. I understand that refunds are not given for early pick up.

Please Initial _____

I agree that it is my responsibility to know and provide all medical documentation needed no later than 3 days prior to the start of my reservation for my pet(s) being accepted for boarding.

Please Initial _____

I understand there are inherent and other risks involved in choosing to board my animal(s) and I have provided an alternate emergency contact info below. I freely and voluntarily assume those risks, including the risk of serious injury or death. To the fullest extent allowed by law. I agree to release, hold harmless, and indemnify the US Army DFMWR Paws on Post Kennels for any and all liability for injuries and damages to my pet(s) or to other person(s) or property as a result of my pet(s) behavior.

Please Initial _____

I understand that staff will conduct a temperament test on dogs attending daycare in order to place the dog in the proper play group.

Please Initial _____

All dogs attending daycare not picked up by EOD will be kept for boarding and will incur a boarding fee.

Please Initial _____

I agree that if I am choosing to provide my pets' food, I will deliver it in a labeled non-glass, air-tight container with a functional rubber seal around the lid. Bags of food and raw food diets will not be accepted.

Please Initial _____

I agree that if my pet should run out of food it is okay to feed the food offered from Paws On Post and I understand there is a per cup fee per meal.

Please initial _____

I understand that there is no guarantee that any personal belongings left with my pet(s) will be returned.

Please initial _____

I agree that if determined by Kennel staff, and if emergency POC cannot be contacted, my animal can be transported and treated by veterinarian services, at my cost.

Please Initial _____

I agree that if my pet(s) require any medication or supplements, I will provide the original packaging and container for said medications including proper labels. I understand that Kennels personnel can only administer oral pills, capsules, and chews, ear/eye drops and topical medications and if my pet(s) require injectable medications they will NOT be permitted to board at the DFMWR Kennels. NOTE: If your pet requires multiple medications on a day-by-day basis and you utilize a pill organizer container, you may provide this if you choose.

Please Initial _____

I certify that my pet is free of and on preventatives for fleas, ticks, heartworm, and other intestinal parasites and is on a monthly preventative.

Please Initial _____

I understand that all pets attending boarding or daycare at Paws on Post Pet Kennel are required to be registered at the Fort Liberty Vet Center, except those belonging to civilians.

Please Initial _____

I have read, understood, and fully agree to the terms and conditions set forth in this Kennel Boarding Agreement. I understand that according to Paws on Post SOP policy, if I have a dispute I can write a letter of dispute to the Kennel Manager and will reply to me in writing their final determination. If I disagree with the determination, I can request the Chief of Business Operations Division review the dispute.

Please Initial _____

I agree to have pictures taken of my pet and posted to the Fort Liberty MWR Facebook and Instagram page.

Please Initial _____

I have read this release and understand all its terms. I agree with its terms and sign it voluntarily.

Print Name _____ Signature _____

Primary Phone Number _____

Emergency POC Name/Number _____

Secondary Emergency POC Name/Number _____

Chain of Command/Supervisor Name & Number _____

Kennel Staff Initial/Date _____